# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

PART I: GENERAL INFORMATION				
Requestor Name and Address:	MFDR Tracking #: M4-05-A202-01			
DOLLY VINSANT MEMORIAL HOSPITAL 302 KINGS HIGHWAY SUITE 112	DWC Claim #:			
BROWNSVILLE TX 78521	Injured Employee:			
Respondent Name and Box #:	Date of Injury:			
TEXAS MUTUAL INSURANCE CO	Employer Name:			
Box #: 54	Insurance Carrier #:			

#### PART II: REQUESTOR'S POSITION SUMMARY AND PRINCIPAL DOCUMENTATION

**Requestor's Position Summary:** "The billing in dispute has not been paid at a fair and reasonable rate in accordance with TWCC guidelines, policies, rules, and the Texas Labor Code. The TWCC has not assigned Maximum Allowable Rates for the services the subject of this claim...It further states that such fees shall be reimbursed at a <u>fair and reasonable</u> rate until the issuance of a fee guideline addressing these specific types of reimbursement."

# **Principal Documentation:**

- 1. DWC 60 Package
- 2. Medical Bill(s)
- 3. EOB(s)
- 4. Medical Records
- 5. Total Amount Sought \$1,735.00

## PART III: RESPONDENT'S POSITION SUMMARY AND PRINCIPAL DOCUMENTATION

**Respondent's Position Summary:** "The Medicare Facility RBRVS¹ for code 20610 is 1.30. There are no Facility relative values for codes 73030 and 76003." "Medicare's Hospital Outpatient Prospective Payment System (HOPPS) does not list code 20610 as a covered procedure." "However, HOPPS does list cpt code 20206, which as 1.41 RBRVS." "HOPPS reimbursement for code 20206 is \$178.40." "In 2002 TWCC contracted with Ingenix, Inc., to formulate MARS for in patient procedures, hospital outpatient procedures, and ASC procedures." "Ingenix recommended a range of 140% to 148% of HOPPS for hospital outpatient procedures...Medicare's MAR for 20206 is \$178.40, 140% of \$178.40 is \$249.76, and 148% of \$178.40 is \$317.55." "Texas Mutual's reimbursement was \$355.00..."

## **Principal Documentation:**

1. Response Package

# PART IV: SUMMARY OF FINDINGS

Date(s) of Service	Denial Code(s)	Disputed Service	Amount in Dispute	Amount Due
9/21/2004	M, RD, JX, T2, CAC-W10, CAC-W4, 713, 891	Hospital Outpatient Services	\$1,735.00	\$0.00
		To	tal Due:	\$0.00

## PART V: REVIEW OF SUMMARY, METHODOLOGY AND EXPLANATION

Texas Labor Code §413.011(a-d), titled *Reimbursement Policies and Guidelines*, and Division rule at 28 Texas Administrative Code §134.1, titled *Use of the Fee Guidelines*, effective May 16, 2002 set out the reimbursement guidelines.

This request for medical fee dispute resolution was received by the Division on July 7, 2005. Pursuant to Division rule at 28 TAC §133.307(g)(3), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, the Division notified the requestor on July 15, 2005 to send additional documentation relevant to the fee dispute as set forth in the rule.

- 1. For the services involved in this dispute, the respondent reduced or denied payment with reason codes:
  - M-RD-The reimbursement for the service rendered has been determined to be fair and reasonable based on billing and payment research and is in accordance with labor Code 413.011(B).
  - JX, 713-Fair and reasonable reimbursement for the entire bill is made on the 'O/R service' line item.
  - T2-Reduction was made on outpatient bill.
  - CAC-W10-No maximum allowable defined by fee guideline. Reimbursement made based on insurance carrier fair and reasonable reimbursement methodology.
  - CAC-W4-No additional reimbursement allowed after review of appeal/reconsideration.
  - 891-The insurance company is reducing or denying payment after reconsidering a bill.
- 2. This dispute relates to outpatient surgical services provided in a hospital setting with reimbursement subject to the provisions of Division rule at 28 TAC §134.1, effective May 16, 2002, 27 TexReg 4047, which requires that "Reimbursement for services not identified in an established fee guideline shall be reimbursed at fair and reasonable rates as described in the Texas Workers' Compensation Act, §413.011 until such period that specific fee guidelines are established by the commission."
- 3. Texas Labor Code §413.011(d) requires that fee guidelines must be fair and reasonable and designed to ensure the quality of medical care and to achieve effective medical cost control. The guidelines may not provide for payment of a fee in excess of the fee charged for similar treatment of an injured individual of an equivalent standard of living and paid by that individual or by someone acting on that individual's behalf. It further requires that the Division consider the increased security of payment afforded by the Act in establishing the fee guidelines.
- 4. Division rule at 28 TAC §133.307(g)(3)(C)(iv), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, requires the requestor to send additional documentation relevant to the fee dispute including a statement of the disputed issue(s) that shall include "how the submitted documentation supports the requestor position for each disputed fee issue." Review of the submitted documentation finds that the requestor did not state how the submitted documentation supports the requestor's position for each disputed fee issue. The Division concludes that the requestor has not provided documentation sufficient to meet the requirements of Division rule at 28 TAC §133.307(g)(3)(C)(iv).
- 5. Division rule at 28 TAC §133.307(g)(3)(D), effective January 1, 2003, 27 TexReg 12282, applicable to disputes filed on or after January 1, 2003, requires the requestor to provide "documentation that discusses, demonstrates, and justifies that the payment amount being sought is a fair and reasonable rate of reimbursement." Review of the submitted documentation finds that:
  - The requestor's position statement states that "The billing in dispute has not been paid at a fair and reasonable rate in accordance with TWCC guidelines, policies, rules, and the Texas Labor Code. The TWCC has not assigned Maximum Allowable Rates for the services the subject of this claim...It further states that such fees shall be reimbursed at a <u>fair and reasonable rate</u> until the issuance of a fee guideline addressing these specific types of reimbursement."
  - The requestor does not discuss or explain how additional payment of \$1,735.00 would result in a fair and reasonable reimbursement.
  - The requestor has not articulated a methodology under which fair and reasonable reimbursement should be calculated.
  - The requestor did not submit documentation to support that the payment amount being sought is a fair and reasonable rate of reimbursement.
  - The requestor does not discuss or explain how payment of the requested amount would ensure the quality of
    medical care, achieve effective medical cost control, provide for payment that is not in excess of a fee charged for
    similar treatment of an injured individual of an equivalent standard of living, consider the increased security of
    payment, or otherwise satisfy the requirements of Texas Labor Code §413.011(d) or Division rule at 28 TAC §134.1.

The request for additional reimbursement is not supported. Thorough review of the documentation submitted by the requestor finds that the requestor has not demonstrated or justified that payment of the amount sought would be a fair and reasonable rate of reimbursement for the services in dispute. Additional payment cannot be recommended.

6. The Division would like to emphasize that individual medical fee dispute outcomes rely upon the evidence presented by the requestor and respondent during dispute resolution, and the thorough review and consideration of that evidence. After thorough review and consideration of all the evidence presented by the parties to this dispute, it is determined that the submitted documentation does not support the reimbursement amount sought by the requestor. The Division concludes that this dispute was not filed in the form and manner prescribed under Division rules at 28 Texas Administrative Code sections §133.307(g)(3)(C) and §133.307(g)(3)(D). The Division further concludes that the requestor failed to meet its burden of proof to support its position that additional reimbursement is due. As a result, the amount ordered is \$0.00.

PART VI: GEN	ERAL PAYMENT	POLICIES/REF	ERENCES
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Texas Labor Code § 413.011(a-d), § 413.031 and § 413.0311 28 Texas Administrative Code §133.307, §134.1 Texas Government Code, Chapter 2001, Subchapter G

#### PART VII: DIVISION DECISION

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is not entitled to additional reimbursement for the services involved in this dispute.

DECISION:		
		June 16, 2010
Authorized Signature	Medical Fee Dispute Resolution Officer	Date

# PART VIII: YOUR RIGHT TO REQUEST AN APPEAL

Either party to this medical fee dispute has a right to request an appeal. A request for hearing must be in writing and it must be received by the DWC Chief Clerk of Proceedings within **20** (twenty) days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with other required information specified in Division rule at 28 TAC §148.3(c).

Under Texas Labor Code §413.0311, your appeal will be handled by a Division hearing under Title 28 Texas Administrative Code Chapter 142 Rules if the total amount sought does not exceed \$2,000. If the total amount sought exceeds \$2,000, a hearing will be conducted by the State Office of Administrative Hearings under Texas Labor Code §413.031.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.